

ISO 9001:2008 Internal Auditor

(QLT003)

Updated

Elements
12Elements
3,4**Course Objectives and Benefits**

This course is intended to provide participants with an understanding of the structure and terms of the ISO 9001:2008 standard in a marine and offshore context. It addresses the fundamentals of quality principles and how these are applicable in the maritime industry. The course is intended to familiarize participants with the process of incorporating the requirements of ISO 9001:2008 into a marine integrated management system with appropriate implementation as well as guidance on interpretation. The course also reviews techniques used in internal auditing for integrity enhancement and continual improvement. To reinforce understanding, extensive use is made of case studies.

Course Description

- Overview of ISO 9000 standards
- Quality management principles
- Quality control and quality assurance
- Process approach and system approach to management
- Continual improvement (PDCA = Plan-Do-Check-Act)
- ISO 9001:2008 scope, requirements, terms and definitions
- Audit process
- Types of audits and basic steps in the development of an internal audit program
- Phases of an internal audit:
 - Planning the audit
 - Conducting the audit
 - Reporting the audit
 - Audit follow-up and verification
- Identifying the 'qualified auditor'
- Audit techniques including effective communication during audit investigations
- Case studies

Who Should Attend

Ship and shore-based staff requiring an understanding of the application of the ISO 9001 standard for auditing purposes. This course meets the requirements of the Royal Institution of Naval Architects and the Institute of Marine Engineering, Science and Technology for continuous Professional Development.

Course Schedule

Location	Dates	Cost	Email	Phone
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Rio de Janeiro, Brasil	08-Feb-12 - 10-Feb-12 Timing: TBD	Please Contact	BrasilAcademy@eagle.org	55 21 3232 1746
Houston, USA	10-Apr-12 - 12-Apr-12 Timing: 0800-1700	1,260 USD	USAAcademy@eagle.org	1-281-877-6852
Rio de Janeiro, Brasil	11-Apr-12 - 13-Apr-12 Timing: TBD	Please Contact	BrasilAcademy@eagle.org	55 21 3232 1746
,	20-Jun-12 - 22-Jun-12 Timing: TBD	Please Contact		
Rio de Janeiro, Brasil	25-Jul-12 - 27-Jul-12 Timing: TBD	Please Contact	BrasilAcademy@eagle.org	55 21 3232 1746
Houston, USA	09-Oct-12 - 11-Oct-12 Timing: 0800-1700	1,260 USD	USAAcademy@eagle.org	1-281-877-6852
To request this course be scheduled at another date/location, please contact ABS Academy at Tel: 1-281-877-6852 or Email: USAAcademy@eagle.org for more information.				

TMSA = Tanker Management and Self-Assessment

DPA = Designated Person Ashore

TOTS = Tanker Officer Training Standards

Where these symbols appear the course is considered to contribute to continuous professional development for elements of the appropriate requirement.

ABS Academy USA

ABS Academy USA
ABS Plaza
16855 Northchase Drive
Houston, TX 77060
USA

Tel: 1-281-877-6852

Email: >USAAcademy@eagle.org

Directions:

From Downtown Houston to ABS Plaza

- From Downtown, merge onto I-45 North for approximately 13 miles
- Take Exit 60B toward Beltway 8 frontage road
- Stay on I-45 frontage road and take a slight right onto Beltway 8 frontage road
- Turn left onto Greenspoint Dr.
- Turn right onto Benmar
- Turn left onto Northchase Dr. and take a left at the ABS sign.
- ABS Plaza, 16855 Northchase Dr., Houston, TX 77060

From George Bush Intercontinental Airport to ABS Plaza

- From the airport terminals take John F. Kennedy Blvd. South to Beltway 8 frontage road.
- Turn right on Beltway 8 frontage road and merge onto Beltway 8
- Take exit I-45 North/Greenspoint Dr. and stay on frontage road
- Turn right onto Northchase Dr.
- Pass Benmar Dr. and take a left at the ABS sign.
- ABS Plaza, 16855 Northchase Dr., Houston, TX 77060

Hotels:

Hilton Houston North
Tel: 1-281-875-2222

Marriott Houston North
Tel: 1-281-875-4000

AmeriSuites/Houston/Greenspoint
Tel: 281-820-6060

